

touched by pink returns form

If you would like to return or exchange an item, please fill in this form and return the item within 30 days of receipt of your order.

All items must be unworn (aside from trying it for size), unsoiled, unwashed and returned in their original packaging and/or with the tags intact, along with your receipt of purchase. We cannot accept knickers back for refunds or exchanges.

For all items (excluding knickers) we can provide a full refund, exchange an item for the same style in another size or colour or provide a voucher of the same value as the returned item/s. If you wish to exchange an item for another product, please follow the refund procedure and purchase the new item online or request a voucher.

Name:		Email:		
Phone:	Order number:	Date received:	Date returned:	

RETURNED ITEM DETAILS					REFUND/EXCHANGE OPTIONS Choose one from three options below			REASON FOR RETURNING		
						Option 2 Exchange item to different size are	for same item in		(select from below) CM – changed mind NP - not as pictured WC – wrong colour	
Product code	Description	Quantity	Price	Size	Colour	Option 1 Tick for refund	State size	State colour	Option 3 Tick for voucher	TS – too small TL – too large FG - faulty garment O – other (please state)



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REF	WINDS Refund to credit card Make the refund to the same credit card used in my purchase.	Refund to bank account Make the refund to this bank account.			
	Refund to voucher Refund to a voucher of the same value as my returned item/s.	Bank account name:Back account number:			
EXC	CHANGES				
We will email you a tracking number when we ship your exchange order. If we cannot fulfil your exchange due to availability (or there will be a delay) we will contact you to offer a refund or a voucher.					
Ple OF	Contact us to make a time to return your item (with this completed form Send us your return with this completed form to: Touched by Pink returns 4 Netherby Street Kenmure Dunedin 9011	n) in person			
If	you have any questions, please email us at info@touchedbypink.co.nz				